

# KRONTEC RFC SERVICE REQUEST

Dear Customer,

We want to deliver the best service possible. To help us do so, please fill out this service request and enclose it to the parcel. Please doublecheck that all packaging is safe and secure before you send it to avoid any damage during transit.

If you are sending your RFC equipment to us, please refer to our manual which is available on our homepage or via the QR-Code on the right and follow the service instructions.

Customer Acc. No	<input type="text"/>
Name*	<input type="text"/>
Street*	<input type="text"/>
Postcode*	<input type="text"/>
City*	<input type="text"/>
Country*	<input type="text"/>
Telephone No.	<input type="text"/>
E-Mail*	<input type="text"/>
VAT No.*	<input type="text"/>
RFC QTY	<input type="text"/>
Serial-/ Partno.	<input type="text"/>
Racecar	<input type="text"/>

Desired Delivery Date\*  or  asap

Delivery?\*  Self-Pickup  Dispatch

Shortcut?\*  Please send an offer prior service  
 Start the service without an offer

Comments  
(Description of a possible failure, malfunction etc.)

## SERVICE PROCESS

1. Please fill out all the mandatory fields (\*) in the service formular print as PDF and send it to [service@krontec.de](mailto:service@krontec.de)
2. Dispatch your RFC and add this document\*
3. You will receive our feedback together with a quote/ invoice once the analysis is finished
4. Once we receive your GO, we will start the service (we will skip this step if you opt for the shortcut option)
5. After a final inspection, we will dispatch the parts or inform you in case of a self-pickup

*\*Please note that we will charge additional service costs in case of disassembled or heavily soiled equipment.*

## Outside EU?

### AUSTRALIA, NEW ZEALAND & SOUTH EAST ASIA

Air & Allied Sales (Pacific) Pty. Ltd.  
Unit 1 / 50 Success Street, Acacia Ridge,  
Brisbane  
4110 Queensland  
[motorsport@air-allied.com.au](mailto:motorsport@air-allied.com.au)  
<https://air-allied.com.au>  
+617 3272 7999

### JAPAN

Enable Inc.  
1-36 Otsuzaki Ogakie-cho Kariya-shi  
448-0813 Aichi Japan  
[shingo.sobu@enable-apg.jp](mailto:shingo.sobu@enable-apg.jp)  
<https://www.enable-apg.jp>  
+81 566 62 8605

### USA

Race Parts Xpress, LLC  
4486 Providence Mill Road  
NC 28650 Maiden  
[lmcelwain@rpxpress.com](mailto:lmcelwain@rpxpress.com)  
<https://www.rpxpress.com>  
+1-828 428 0820

SCAN FOR RFC MANUAL

